

**SECTION 1: Identification of the substance/mixture and of the company/undertaking****1.1. Product identifier**

Product form : Mixture  
Trade name : CREAM CLEANER  
Product code : 33-111  
Type of product : Detergent

**1.2. Relevant identified uses of the substance or mixture and uses advised against****1.2.1. Relevant identified uses**

Main use category : Professional use  
Industrial/Professional use spec : For professional use only  
Use of the substance/mixture : All-purpose cleaner

**1.2.2. Uses advised against**

No additional information available

**1.3. Details of the supplier of the safety data sheet****ARROW COUNTY SUPPLIES**

ARROW HOUSE  
LONGDEN ROAD  
SHREWSBURY  
SY3 9AE  
UNITED KINGDOM

Tel: 01743 283600 Fax: 01743 283601 Email: purchasing@arrowcounty.com

**1.4. Emergency telephone number**

Mon to Fri 8.30am to 5.00pm - 01743 283600

**SECTION 2: Hazards identification****2.1. Classification of the substance or mixture****Classification according to Regulation (EC) No. 1272/2008 [CLP]**

Serious eye damage/eye irritation, Category 2 H319  
Full text of H statements : see section 16

**Adverse physicochemical, human health and environmental effects**

Causes serious eye irritation.

**2.2. Label elements****Labelling according to Regulation (EC) No. 1272/2008 [CLP]**

Hazard pictograms (CLP) :



GHS07

Signal word (CLP) : Warning  
Hazard statements (CLP) : H319 - Causes serious eye irritation.  
Precautionary statements (CLP) : P264 - Wash hands thoroughly after handling.  
P280 - Wear eye protection.  
P305+P351+P338 - IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.  
P337+P313 - If eye irritation persists: Get medical advice/attention.

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### 2.3. Other hazards

No additional information available

## SECTION 3: Composition/information on ingredients

### 3.1. Substances

Not applicable

### 3.2. Mixtures

Name	Product identifier	%	Classification according to Regulation (EC) No. 1272/2008 [CLP]
Alcohol Alkoxylate	(CAS-No.) 166736-08-9 (REACH-no) Exempt/Polymer	1 – 5	Acute Tox. 4 (Oral), H302 Eye Dam. 1, H318

### Specific concentration limits:

Name	Product identifier	Specific concentration limits
Alcohol Alkoxylate	(CAS-No.) 166736-08-9 (REACH-no) Exempt/Polymer	( 1 <C ≤ 10) Eye Irrit. 2, H319 ( 10 <C < 100) Eye Dam. 1, H318

Full text of H-statements: see section 16

## SECTION 4: First aid measures

### 4.1. Description of first aid measures

First-aid measures after inhalation	: Remove person to fresh air and keep comfortable for breathing.
First-aid measures after skin contact	: Wash skin with plenty of water.
First-aid measures after eye contact	: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing. If eye irritation persists: Get medical advice/attention.
First-aid measures after ingestion	: Get immediate medical advice/attention.

### 4.2. Most important symptoms and effects, both acute and delayed

Symptoms/effects after skin contact	: Repeated or prolonged skin contact may cause irritation.
Symptoms/effects after eye contact	: Eye irritation.
Symptoms/effects after ingestion	: May cause gastrointestinal irritation, nausea, vomiting and diarrhoea.

### 4.3. Indication of any immediate medical attention and special treatment needed

Treat symptomatically.

## SECTION 5: Firefighting measures

### 5.1. Extinguishing media

Suitable extinguishing media : Water spray. Dry powder. Foam. Carbon dioxide.

### 5.2. Special hazards arising from the substance or mixture

Hazardous decomposition products in case of fire : Toxic fumes may be released.

### 5.3. Advice for firefighters

Protection during firefighting : Do not attempt to take action without suitable protective equipment. Self-contained breathing apparatus. Complete protective clothing.

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### SECTION 6: Accidental release measures

#### 6.1. Personal precautions, protective equipment and emergency procedures

##### 6.1.1. For non-emergency personnel

Emergency procedures : Ventilate spillage area. Avoid contact with skin and eyes.

##### 6.1.2. For emergency responders

Protective equipment : Do not attempt to take action without suitable protective equipment. For further information refer to section 8: "Exposure controls/personal protection".

#### 6.2. Environmental precautions

Avoid release to the environment.

#### 6.3. Methods and material for containment and cleaning up

Methods for cleaning up : Take up liquid spill into absorbent material.  
Other information : Dispose of materials or solid residues at an authorized site.

#### 6.4. Reference to other sections

For further information refer to section 13.

### SECTION 7: Handling and storage

#### 7.1. Precautions for safe handling

Precautions for safe handling : Ensure good ventilation of the work station. Avoid contact with skin and eyes. Wear personal protective equipment.  
Hygiene measures : Do not eat, drink or smoke when using this product. Always wash hands after handling the product.

#### 7.2. Conditions for safe storage, including any incompatibilities

Storage conditions : Store in a well-ventilated place. Keep cool.

#### 7.3. Specific end use(s)

No additional information available

### SECTION 8: Exposure controls/personal protection

#### 8.1. Control parameters

##### 8.1.1 National occupational exposure and biological limit values

No additional information available

##### 8.1.2. Recommended monitoring procedures

No additional information available

##### 8.1.3. Air contaminants formed

No additional information available

##### 8.1.4. DNEL and PNEC

No additional information available

##### 8.1.5. Control banding

No additional information available

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### 8.2. Exposure controls

#### 8.2.1. Appropriate engineering controls

**Appropriate engineering controls:**

Ensure good ventilation of the work station.

#### 8.2.2. Personal protection equipment

##### 8.2.2.1. Eye and face protection

**Eye protection:**

Not required for normal conditions of use

##### 8.2.2.2. Skin protection

**Skin and body protection:**

Not required for normal conditions of use

**Hand protection:**

In case of repeated or prolonged contact wear gloves. Chemical resistant gloves (according to European standard EN 374 or equivalent)

**Other skin protection**

**Materials for protective clothing:**

Not required for normal conditions of use

##### 8.2.2.3. Respiratory protection

**Respiratory protection:**

Not required for normal conditions of use

##### 8.2.2.4. Thermal hazards

No additional information available

#### 8.2.3. Environmental exposure controls

**Environmental exposure controls:**

Avoid release to the environment.

## SECTION 9: Physical and chemical properties

### 9.1. Information on basic physical and chemical properties

Physical state	: Liquid
Appearance	: Mobile liquid.
Colour	: light yellow.
Odour	: lemon-like.
Odour threshold	: No data available
pH	: 10.5
Relative evaporation rate (butylacetate=1)	: No data available
Melting point	: Not applicable
Freezing point	: No data available
Boiling point	: $\geq 100$ °C
Flash point	: No data available
Auto-ignition temperature	: No data available
Decomposition temperature	: No data available
Flammability (solid, gas)	: Not applicable
Vapour pressure	: No data available
Relative vapour density at 20 °C	: No data available

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Relative density	: 1.21
Solubility	: Miscible with water.
Partition coefficient n-octanol/water (Log Pow)	: No data available
Viscosity, kinematic	: No data available
Viscosity, dynamic	: No data available
Explosive properties	: No data available
Oxidising properties	: No data available
Explosive limits	: No data available

### 9.2. Other information

No additional information available

## SECTION 10: Stability and reactivity

### 10.1. Reactivity

The product is non-reactive under normal conditions of use, storage and transport.

### 10.2. Chemical stability

Stable under normal conditions.

### 10.3. Possibility of hazardous reactions

No dangerous reactions known under normal conditions of use.

### 10.4. Conditions to avoid

None under recommended storage and handling conditions (see section 7).

### 10.5. Incompatible materials

Acids.

### 10.6. Hazardous decomposition products

Under normal conditions of storage and use, hazardous decomposition products should not be produced.

## SECTION 11: Toxicological information

### 11.1 Information on toxicological effects

Acute toxicity (oral)	: Not classified
Acute toxicity (dermal)	: Not classified
Acute toxicity (inhalation)	: Not classified
Skin corrosion/irritation	: Not classified pH: 10.5
Serious eye damage/irritation	: Causes serious eye irritation. pH: 10.5
Respiratory or skin sensitisation	: Not classified
Germ cell mutagenicity	: Not classified
Carcinogenicity	: Not classified
Reproductive toxicity	: Not classified
STOT-single exposure	: Not classified
STOT-repeated exposure	: Not classified
Aspiration hazard	: Not classified

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**SECTION 12: Ecological information****12.1. Toxicity**

Ecology - general : The product is not considered harmful to aquatic organisms nor to cause long-term adverse effects in the environment.

Hazardous to the aquatic environment, short-term (acute) : Not classified

Hazardous to the aquatic environment, long-term (chronic) : Not classified

**Alcohol Alkoxylate (166736-08-9)**

LC50 - Fish [1]	10 – 100 mg/l
EC50 - Crustacea [1]	10 – 100 mg/l
ErC50 other aquatic plants	10 – 100 mg/l

**12.2. Persistence and degradability**

No additional information available

**12.3. Bioaccumulative potential**

No additional information available

**12.4. Mobility in soil**

No additional information available

**12.5. Results of PBT and vPvB assessment**

No additional information available

**12.6. Other adverse effects**

No additional information available

**SECTION 13: Disposal considerations****13.1. Waste treatment methods**

Waste treatment methods : Dispose of contents/container in accordance with licensed collector's sorting instructions.

**SECTION 14: Transport information**

In accordance with ADR / IMDG / IATA

**14.1 UN number**

UN-No. (ADR) : Not applicable

UN-No. (IMDG) : Not applicable

UN-No. (IATA) : Not applicable

**14.2. UN proper shipping name**

Proper Shipping Name (ADR) : Not applicable

Proper Shipping Name (IMDG) : Not applicable

Proper Shipping Name (IATA) : Not applicable

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**14.3. Transport hazard class(es)**

**ADR**  
 Transport hazard class(es) (ADR) : Not applicable  
**IMDG**  
 Transport hazard class(es) (IMDG) : Not applicable  
**IATA**  
 Transport hazard class(es) (IATA) : Not applicable

**14.4. Packing group**

Packing group (ADR) : Not applicable  
 Packing group (IMDG) : Not applicable  
 Packing group (IATA) : Not applicable

**14.5. Environmental hazards**

Dangerous for the environment : No  
 Marine pollutant : No  
 Other information : No supplementary information available

**14.6. Special precautions for user**

**Overland transport**  
 No data available  
**Transport by sea**  
 No data available  
**Air transport**  
 No data available

**14.7. Transport in bulk according to Annex II of Marpol and the IBC Code**

Not applicable

**SECTION 15: Regulatory information**

**15.1. Safety, health and environmental regulations/legislation specific for the substance or mixture**

**15.1.1. EU-Regulations**

Contains no REACH substances with Annex XVII restrictions  
 Contains no substance on the REACH candidate list  
 Contains no REACH Annex XIV substances  
 Contains no substance subject to Regulation (EU) No 649/2012 of the European Parliament and of the Council of 4 July 2012 concerning the export and import of hazardous chemicals.  
 Contains no substance subject to Regulation (EU) No 2019/1021 of the European Parliament and of the Council of 20 June 2019 on persistent organic pollutants

Allergenic fragrances > 0,01%:
D-LIMONENE

Detergent Regulation (648/2004/EC): Labelling of contents:	
Component	%
non-ionic surfactants	<5%
perfumes	
D-LIMONENE	

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### 15.1.2. National regulations

#### United Kingdom

British National Regulations : Commission Regulation (EU) 2015/830 of 28 May 2015 amending Regulation (EC) No 1907/2006 of the European Parliament and of the Council on the Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH).  
Classification Labelling Packaging Regulation; Regulation (EC) No 1272/2008.  
Detergent Regulation (648/2004/EC).

### 15.2. Chemical safety assessment

No chemical safety assessment has been carried out

## SECTION 16: Other information

Full text of H- and EUH-statements:	
Acute Tox. 4 (Oral)	Acute toxicity (oral), Category 4
Eye Dam. 1	Serious eye damage/eye irritation, Category 1
Eye Irrit. 2	Serious eye damage/eye irritation, Category 2
H302	Harmful if swallowed.
H318	Causes serious eye damage.
H319	Causes serious eye irritation.

Classification and procedure used to derive the classification for mixtures according to Regulation (EC) 1272/2008 [CLP]:		
Eye Irrit. 2	H319	Calculation method

Safety Data Sheet (SDS), EU

This information is based on our current knowledge and is intended to describe the product for the purposes of health, safety and environmental requirements only. It should not therefore be construed as guaranteeing any specific property of the product.